

Best Value Performance Indicators 2008/2009
April - September 2008

		Q1	Performance	Q2	Performance
BV002a.02 Equality Standard Level	Actual	2	G	2	G
	Target	2		2	
BV008 % Invoices paid within 30 days	Actual	98.12	A	98.22	A
	Target	100		100	
BV009 % Council Tax collected	Actual	30.39	G	58.75	G
	Target	30		58.5	
BV010 % NNDR collected	Actual	32.05	G	60.18	G
	Target	30		58.5	
BV012 Days / shifts lost to sickness	Actual	1.89	G	3.58	G
	Target	2		4	
BV078a Average time for new claims	Actual	26.9	R		No Data
	Target	22		22	
BV078b Average time for changes	Actual	5.28	G		No Data
	Target	7		7	
BV079a % Benefit calculations correct	Actual		No Data		No Data
	Target	99		99	
BV079bi.05 % HB Recovered: Overpayment	Actual	88.43	G	76.34	A
	Target	77.5		77.5	
BV079bii.05 % HB Recovered: Outstanding	Actual	12.24	G	11.65	R
	Target	9		18	
BV079biii.05 % HB O'Pay: Written Off	Actual	1.13	A	0.85	R
	Target	1.25		2.5	
BV082ai.05 % H'hold Waste Recycled	Actual	22.27	A	22.9	A
	Target	24.35		24.35	
BV082aia.05 Tonnes H'hold Waste Recycled	Actual	3658.86	G	7426.77	G
	Target	3612.5		7225	
BV082bi.05 % H'hold Waste Compost	Actual	31.59	G	30.63	G
	Target	22.33		22.33	
BV082bii.05 Tonnes H'hold Waste Compost	Actual	5190.46	G	9883.63	G
	Target	3312.5		6625	
BV091b % of households with two recyclables collected	Actual	100	G	100	G
	Target	100		100	
BV106 % New homes built on 'brownfield'	Actual	83.37	G	50.45	G
	Target	50		50	
BV109a.02 % Planning apps - major	Actual	85.71	G	76.92	A
	Target	85		85	
BV109b.02 % Planning apps - minor	Actual	55.45	R	60.47	R
	Target	91		91	
BV109c.02 % Planning apps - other	Actual	73.02	R	72.02	R
	Target	93		93	
BV156 % LA public buildings - disabled	Actual	100	G	100	G
	Target	66.7		66.7	
BV166a % score on Environmental Health checklist	Actual	100	G	100	G
	Target	100		100	
BV170a Visits to/usage of museums per 1000 pop.	Actual	438.35	R	898.03	R
	Target	561.37		1201.82	
BV170b Visits to museums in person per 1000 pop.	Actual	392.11	A	776.34	R
	Target	425.42		889.47	
BV170c Pupils visiting museums and galleries	Actual	719	G	1141	G
	Target	650		850	
BV179 % standard searches in 10 days	Actual	100	G	100	G
	Target	100		100	
BV203 % Change families in temporary accommodation	Actual	61.35	G	59.35	G
	Target	86		86	
BV204 % Planning appeals allowed	Actual	23.08	R	21.05	R
	Target	18		18	

		Q1	Performance	Q2	Performance
BV205 Quality of Service checklist	Actual	100	G	100	G
	Target	100		100	
BV213 Housing advice: No. case work intervention	Actual	1.21	G	2.25	G
	Target	0.98		1.96	
BV214.05 % Repeat homelessness	Actual	0	G	0	G
	Target	5		5	
BV216b.05 Info. on contaminated land (% of sites of potential concern)	Actual	1.08	R		No Data
	Target	25		25	
BV217.05 % Pollution control improvements	Actual	100	G	100	G
	Target	100		100	
BV218a.05 % Abandoned vehicles-investigate	Actual	96.62	G	97.64	G
	Target	95		95	
BV218b.05 % Abandoned vehicles-removal	Actual	87.5	G	79.55	A
	Target	85		85	
BV219a.05 Conservation areas - number	Actual	54	G	54	A
	Target	54		55	
BV219b % Conserv. Areas with up to date Character Appraisals	Actual	27.78	G	27.78	G
	Target	20		20	
BV219c % Conserv. Areas with published Management Plans	Actual	64.81	G	66.67	A
	Target	63		73	
BV225 % score on DV actions checklist	Actual	81.82	A	81.82	A
	Target	82		82	

Green	20	51.28%
Amber	8	20.51%
Red	7	17.95%
No Data	4	10.26%

Total 39

Overall BVPI Status Red